

Language Support Fee

Language Support Fee for Medical Care (JPY 2,200, tax included)

To provide safe medical care and protect the privacy of our female patients, our clinic communicates directly with each patient during consultations conducted in a language other than Japanese.

In obstetric, gynecological, and breast care, many services—including prenatal checkups, childbirth, cesarean sections, epidural labor analgesia, non-invasive prenatal testing (NIPT), breast cancer screening, and breast consultations—require detailed medical explanations and informed consent. To accurately communicate medical terminology and information and to prevent misunderstandings or differences in interpretation, we do not, in principle, accept interpretation provided by family members or friends. Our clinic uses designated translation applications and other tools to communicate directly with the patient, confirm the patient's wishes and understanding, and provide medical explanations. If adequate communication cannot be established and the clinic determines that safe medical care cannot be provided, we may be unable to accept or continue the consultation. Thank you for your understanding.

As consultations in a language other than Japanese require additional language support, including the use of translation applications and confirmation of the patient's understanding, a Language Support Fee of JPY 2,200, including tax, will be charged regardless of whether an interpreter accompanies the patient.

This policy is intended to protect the safety of both patients and healthcare staff and to support appropriate medical decision-making. Individual discounts or exemptions from this fee are not available.

Thank you for your understanding and cooperation.

※The Language Support Fee applies regardless of whether an interpreter accompanies the patient. (JPY 2,200, tax included)